

# Kalamazoo's Lead Liaison Program

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# Problem: Inability to effectively work with PCP's

- Need to verify EBL's with venous confirmation
- Communicate new identified sources of lead ex, Applesauce packets this year and cinnamon
- Need to educate PCP's about the new universal testing laws in Michigan



# Finding the solution



- The solution occurred to me during a talk to our Vaccinate Kalamazoo group. They are nurse managers in pediatric and family practice offices in Kalamazoo County.
- It occurred to me that our nurse coordinator for the VFC program would have an email list for all these offices and I could ask her to communicate the idea of a Lead Liaison in each office. She did this and there was a very positive response.
- Within 1 week 11 offices responded and since then I have recruited 7 more

# Next steps

- I sent an introductory e-mail that included
  - My contact information
  - What their contact information was
  - The goals I had for the program
  - I asked the number of PCP's in each office
  - When would be a good time to visit and deliver information bags for their PCP's
- I visited the offices and met the Lead Liaisons and delivered bags that included a PCP info pack and a explanation of the new universal testing laws.

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- I communicate every quarter the % of venous follow-up to elevated capillary levels

Outcome of the program



Coordination of care of clients with EBL's



Education of PCP's of the new universal testing laws



Communication of newly discovered sources of lead



Education of my role as Lead Nurse Specialist



Awareness of the need for venous confirmation to for case management to occur



Several of our offices are initiating standing orders for all capillary levels 3.5 or greater



Increased use of me as a resource for PCP's to answer questions



Future Plans

- Monitor to see if venous confirmation rates increase
- Monitor for education needs
- Greater Care Coordination of EBL's
- Have an annual Education Meetings of Lead Liaisons to improve communication between offices



• QUESTIONS